

● Divorce: If member submits a savings withdrawal benefit claim

If divorce is not finalized (pending divorce)
then:

1

Alexforbes must pause the SWB claim

2

Alexforbes must get consent from the non-member spouse for a SWB claim to continue

3

A consent form must be sent to the member & the consent form must be completed by the non-member spouse

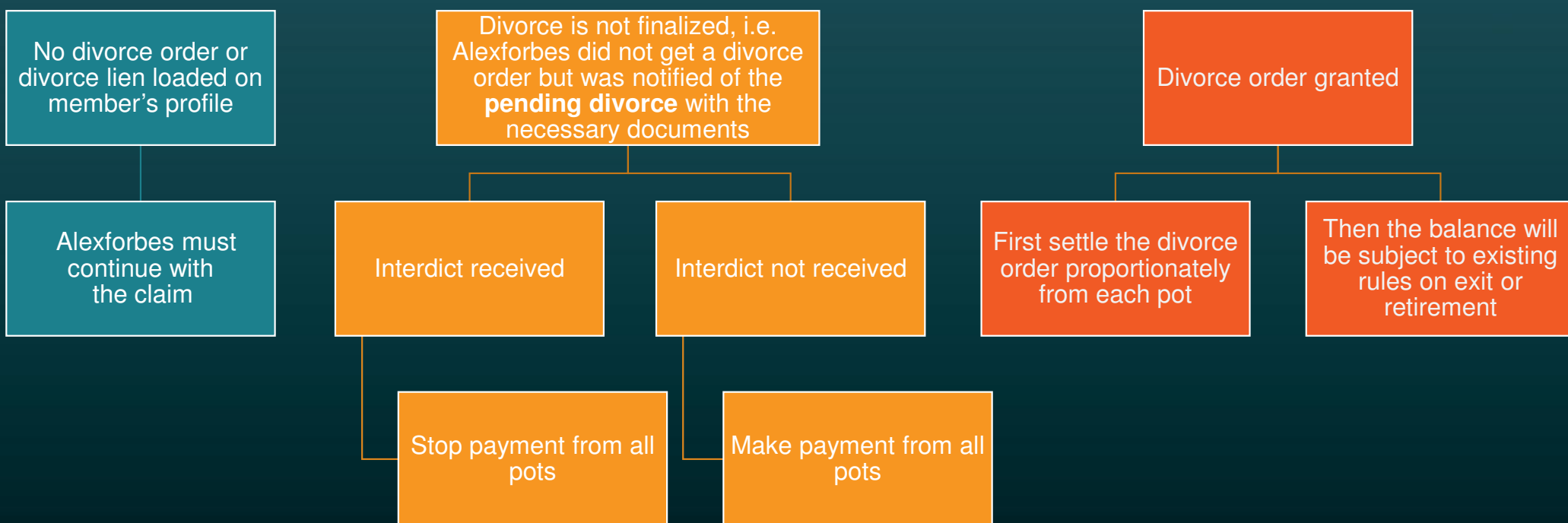
Non-member spouse **gives consent**
- Alexforbes must verify the non-member spouse's details

Non-member spouse **does not give consent** – SWB claim must be cancelled

Verification passes –
SWB claim can continue

Verification fails - do
additional checks

● Divorce: If member submits a withdrawal or retirement claim



Pensioners capital amount changes to be solved still